

# COMMUNITY DIRECTOR UPDATE

## MAY 1, 2026

### HELP US CONSERVE WATER!

Please help conserve water by using it wisely, reporting leaks promptly, and avoiding unnecessary usage. Every drop counts, and your efforts truly make a difference. Thank you for helping us care for our community and the island we are proud to call home.

### ANNUAL PREVENTATIVE MAINTENANCE IS UNDERWAY

Our team is currently completing Annual Preventive Maintenance to ensure all homes remain safe, efficient, and well-maintained. We have updated our process for efficiency and quality of service.

- **Solo technicians:** One technician may service up to three homes per day and could be in your home for **up to 2+ hours** to address as much as possible during the visit.
- **More repairs completed onsite:** Technicians will now complete deeper repairs before issuing service referrals.
- **Staggered Support System:** Nearby vans will supply additional parts to improve efficiency.



### WE WILL BE CHECKING

- **Air conditioning:** Inspect the system, clean the equipment, vents, and returns.
- **Water heater:** Inspect, adjust timers (if needed), and flush a few gallons from the tank.
- **Appliances:** Check all community-provided appliances for proper operation.
- **Plumbing:** Inspect sinks, drains, tubs, showers, and toilets for leaks or clogs.
- **Electrical:** Inspect breaker panel, outlets, and switches.
- **Dryer vent:** Clean vents where applicable.
- **Environmental health and safety concerns:** Check for signs of mold, leaks, and flaking paint (in homes built before 1978).

**You can secure pets, clear access to key areas, unlock front screen doors, and secure personal belongings before your appointment.**

### Resident Services Office Contact Information

 (808) 470-5400 Opt. 2

 MololaniRSO@HuntCompanies.com

 OhanaMarineFamilyHousing.com

 WaikuluRSO@HuntCompanies.com

# COMMUNITY NEWS & UPCOMING EVENTS

## **GOOD NEWS STORIES/RESIDENT SURVEYS/REVIEWS** ★★☆☆☆☆

Thank you for your comments on our surveys and reviews! We often share wonderful feedback with our maintenance team. Mahalo Nui Loa!

“We enjoyed our time in Waikulu. The maintenance staff was always quick to address any issues we had. We always had pleasant interactions with the RSO, especially Angel and Lexi. We always received amazing customer service from all the Ohana Marines Family Housing staff. We will miss the community!”

## **UPCOMING MAY EVENTS**

### **MOTHER'S DAY FLOWERS**

**Date:** Friday, May 8th **Time:** 2:00 PM – 5:00 PM

**Location:** Waikulu Community Center

Residents are invited to create their own Mother's Day bouquet, complete with fresh flowers, a vase, and a card for Mom. It's a thoughtful and creative way to make her day extra special!



### **NATIONAL BURGER DAY**

**Date:** Thursday, May 28th **Time:** 2:00 PM – 4:00 PM

**Location:** Waikulu Community Center

We are grilling in celebration of National Burger Day. Stop by Waikulu to pick up a burger.



### **LOCAL: MOTHER'S DAY GIFT FAIR**

**Date:** Saturday, May 9th **Time:** 11:00 AM – 5:00 PM

**Location:** 91-5431 Kapolei Parkway, Kapolei

Whether you're looking for the perfect treasure for Mom, a meaningful gift for the mother figure in your life, or a little something special for yourself, our Mother's Day Gift Fair has it all.



Discover unique, handcrafted items from our talented local vendors. Enjoy local talent performing live at our Main Stage throughout the day.

### **LOCAL: SUNFLOWER SPRING & SUMMER EVENT AT WAIMANALO COUNTRY FARMS**

**Date:** Opening Saturday, May 23rd **Time:** 9:00 AM – 5:00 PM

**Location:** Waimanalo Farms

Take a breath of fresh air here at our beautiful sunflower fields, and don't forget to stop by our country market and grub stand for our famous fresh-squeezed Nalo Made Lemonade, farm honey, handmade gifts, our yummy cornbread, and so much more.

## TRASH & RECYCLING SCHEDULE

### Need to Schedule Bulk Trash Pick Up?

Contact your Resident Services Office to arrange a convenient time.

NEIGHBORHOOD	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
Hana Like	Biweekly Recycling				Trash
Pa Honua	Biweekly Recycling				Trash
Camp Smith	Biweekly Recycling			Trash	
Manana	Biweekly Recycling			Trash	
Waikulu	Biweekly Recycling		Trash		
Hawaii Loa	Biweekly Recycling		Trash		
Kapoho	Biweekly Recycling		Trash		
Heleloa	Biweekly Recycling		Trash		
Mololani	Biweekly Recycling		Trash		
Kaluapuni (Pond Rd)	Biweekly Recycling		Trash		
Nani Ulupau	Biweekly Recycling		Trash		
Ulupau	Biweekly Recycling		Trash		
Mokolea (Maxam Rd)	Biweekly Recycling		Trash		

If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

**Community Director**  
**Lyssa Rankin**

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**Director of Operations**  
**Jessica Aguirre**

✉ [Jessica.Aguirre@HuntCompanies.com](mailto:Jessica.Aguirre@HuntCompanies.com)

# MAY

SUN	MON	TUE	WED	THU	FRI	SAT
					01 Silver Star Service Banner Day	02
03	04	05	06	07	08 Mother's Day Flowers Military Spouse Appreciation Day	09 Mother's Day Gift Fair
10 Mother's Day	11	12	13 Children of the Fallen Patriots Day	14	15	16 Armed Forces Day
17	18	19	20	21	22	23 Sunflower Spring & Summer Event
24	25 Memorial Day <b>OFFICE CLOSED</b>	26	27	28 National Burger Day	29	30
31						